

Chris R. Schwery

(425) 398-9823

E-mail: christopher.schwery@wamu.net

10910 NE. 185th St. #E302

Bothell, WA 98011

Objective

To obtain a challenging position with increased responsibility as a Financial Consultant's Assistant with WM Financial.

Qualifications

Over six years success in customer service and in educational environments with demonstrated proficiency in project management, financial analysis, employee training, team effectiveness, and supervising duties. Equipped with strong presentation skills, and have developed the ability to analyze and manage complex tasks. This is supported by strong skills in Microsoft Word, Excel, PowerPoint, Internet, Access and Washington Mutual proprietary systems.

Achievements

- ◆ **Directly** assisted in designing and presenting the "Pass-It On Lunch" PowerPoint presentation and project in the Telephone and Online Banking arena of Washington Mutual. This resulted in an increase of employee knowledge of the Call Center and other departments of the company.
 - ◆ **Designed** and orchestrated a project for Kelley-Moore Paints Inc. focused on Process Reengineering with University of Washington colleagues. The deliverables consisted of a strategic analysis of core processes, facility layout, and employee motivation. This resulted in a highly articulated presentation to management allowing for future consulting opportunities for implementation and analysis.
 - ◆ **Developed** a project for Dupont Inc. focused on corporate strategy and portfolio analysis. The deliverables included a detailed PowerPoint presentation, and a written report consisting of analysis and recommendations based on current strategies and financial statements. This resulted in a superior 4.0 grade assessment.
 - ◆ **Led** team in statistical KPI's, which resulted in being nominated as a "Frontline Winner" in six different quarters. Established great team rapport and effectiveness, which led to team honors and #1 rankings in several quarters.
- Directly** assisted in the acquisition and conversion of a Stock Market Inc. location into a Fred Meyer Inc. This entailed dispatching and receiving inventories, store reengineering, designing floor end displays for various products, and quality customer service. This led to being selected as 1st Team for this acquisition period.

Skills

- ◆ Computer literate and proficient in Microsoft Word, Excel, PowerPoint, Internet, and Access.
- ◆ Able to utilize and analyze NPV, IRR, and ROA spreadsheet applications.
- ◆ Able to prioritize workload and meet deadlines.
- ◆ Highly dependable, punctual, and efficient.
- ◆ Supportive team worker, committed and responsible.

Experience

Telephone Banking Specialist	Bothell, WA – Washington Mutual Inc.	2002-current
Telephone Banker III	Bothell, WA – Washington Mutual Inc.	2000-2002
Produce Clerk / Customer Service	Lynnwood, WA- Fred Meyer Inc.	1999-2000
Grocery Clerk / Stocker	Lake City, WA – Fred Meyer Inc.	1998-1999
Team Trainer / Customer Service	Spanaway, WA – Arby's Inc.	1996-1998

Education

1998- Current	University of Washington-Bothell	Bothell, WA
	◆ Pursuing a <u>Bachelor of Business Management and Finance</u> .	
	◆ Will graduate in March 2003.	
1998-2000	Shoreline Community College	Shoreline, WA
	◆ <u>Associate in Arts & Sciences</u> , 2000.	
1995-1998	Bethel High School	Spanaway, WA
	◆ High School Diploma with studies in Business Communications.	